

RENTAL TERMS AND CONDITIONS

GENERAL RENTAL CONDITIONS

The rental car by Rental Premium, a brand owned by SUL COMPANY SRL, or its affiliates or dealers (hereinafter, the "Lessor"), is governed by these general rental conditions, including the privacy policy (hereinafter, the "General Rental Conditions"), the rental agreement/letter signed by the customer (hereinafter, the "Customer") at the time of rental, and the Rental Premium Price List in effect at the time of signing the rental agreement/letter, reviewed by the Customer, who declares to have fully and completely read and understood it (hereinafter, collectively, the "contractual documentation" or the "contract").

ART. 1 (The Customer - Requirements).

1. Both the Customer and each authorized driver of the vehicle identified in the rental agreement/contract must comply with the identification and qualification formalities required by the Lessor. Each driver of the Vehicle undertakes not to provide false information regarding their personal details and their possession of all the driving license requirements.
2. Both the Customer and each authorized driver must be between 19 and 75 years of age. To rent the Vehicle, a credit card expiring at least 90 days after the scheduled return date of the booked vehicle is required.
3. In any case, the Lessor reserves the right to refuse to conclude the rental agreement at its sole discretion, without obligation to provide any reason to the Lessee.

ART. 2 (Driving the Vehicle).

Both the Customer and the driver must possess a valid driving license for the rented vehicle, valid for circulation in Italy, issued for at least 12 months. Drivers under 25 years of age and over 69 years of age are permitted to rent the vehicle with the application of a daily surcharge for certain vehicle categories identified by the Lessor based on their age. This surcharge is applied at the rate indicated in the Price List.

ART. 3 (Rental Booking and Payment Methods and Times)

1. Rental payments are made with major credit cards, debit cards, and bank transfers. Except for rentals with a "Prepaid" rate, for rentals of less than 28 days, payment must be made upon collection of the vehicle or, at the latest, by the expiry of the Vehicle's return period. For rentals lasting more than 28 days, the rental fee must be paid every 28 days, or, in the event of early return of the Vehicle, upon return. Reservations are accepted only based on the Vehicle category to which the Customer has selected; model preferences are subject to the Lessor's availability and cannot be guaranteed at the time of booking.
2. If the booked Vehicle is unavailable, the Lessor reserves the right to replace it with another Vehicle of the same or higher category. If these are also unavailable, the replacement will be with a lower-category vehicle, with a subsequent recalculation of the rate. In the event of absolute unavailability to assign a replacement Vehicle, or in the event of the Customer's refusal to accept the lower-category Vehicle proposed by the Lessor as a replacement for the booked Vehicle, the Lessor's sole obligation will be to refund all amounts paid by the Customer or charged to them for the rental of the vehicle. The refund will be made by crediting the amount paid by the Customer to the credit card used for payment.
3. Any changes requested by the Customer regarding a rental booked with a "No-Prepaid" rate are subject to availability and must be agreed upon in advance by telephone with the Lessor. The rate will be recalculated and a penalty of €50.00 (excluding VAT) will be applied for changes made

within 48 hours of the original booking date. Cancellation by the Customer of a "Non-Prepaid" rate rental will incur a penalty equal to 10% of the booked and cancelled rental cost, or 20% if the cancellation occurs within 48 hours of the scheduled pick-up date.

The Customer expressly authorizes the Lessor to charge these amounts to the credit card provided during the booking process.

4. Reservations made on the Lessor's website (www.rentalpremium.it) benefit from the special "Prepaid Online" rate and will result in the full rental cost being charged to the credit card indicated by the Customer at the time of booking. This amount, held as a confirmation deposit, is non-refundable in the event of cancellation, or in the event of changes to the information specified by the Customer at the time of booking (dates, name, vehicle type, etc.), or in the event of early return of the vehicle, with the exception of cancellations made at least 24 hours before the pick-up date indicated on the original reservation. Cancellations made within 24 hours of the original pick-up date indicated on the original reservation will be fully refunded, subject to notification by email. No cancellation requests made later than 24 hours, or on the same day as the scheduled vehicle pick-up date, will be considered.
5. At the time of booking or when signing the Agreement, the Customer agrees to present their credit card to the Lessor, who will note the card number and expiration date and charge the corresponding deposit according to the criteria established in the Rental Premium Price List. By signing the Agreement, the Customer also authorizes the Lessor to charge the credit card presented for the amounts corresponding to the rental fees in full (e.g., excess kilometres, extra days, etc.), damages found upon return, deductibles, and any expenses and damages that may be found after returning the Vehicle (e.g., dents not detected because the Vehicle was returned in the evening, handling fees, fines, highway tolls, etc.).
6. The Lessor reserves the right to request a different credit card deposit from the Customer or supplement it with another guarantee. Any additional deposit, which will not be counted against the Customer's rental fees and will not accrue any interest, will be refunded upon termination of the rental agreement for any reason, less any amount the Customer may owe the Lessor.
7. For reservations made through tour operators/brokers, the Customer may rent at the TO/broker rate only if they have a flight ticket in their name on the date of vehicle collection. This rate applies exclusively to reservations of up to 28 days within a year. Therefore, Customers who have used this period will be charged the standard rate set forth in the Rental Premium general contract.

ART. 4 (Third Party Liability Insurance).

1. The Lessor has insured the rented vehicle with the following insurance policies: single maximum third-party liability €5,160,000.00; roadside assistance (only if the Roadside Assistance option is purchased). In the event of an accident, the Customer must fully complete the CAI (amicable accident report) form located on board the vehicle, describing the cause of the accident, indicating the names of any third parties present at the accident, the damage sustained by the vehicles, and specifying the location of the vehicle. This documentation must be delivered to the Lessor as soon as possible and in any case within 24 hours of the accident.
2. The Customer agrees not to make any declarations of liability and/or uncertainty regarding the circumstances of the accident. The Customer also agrees to provide full cooperation to the Lessor and its insurers in all disputes arising from the use of the rented vehicle.
3. The Lessor reserves the right to seek recourse against the Customer in the following cases: (i) if the insurance coverage becomes ineffective because the Customer directly or indirectly caused the accident; (ii) for reimbursement of uncovered deductibles beyond the maximum limits. In

this regard, the Customer accepts all risks personally, being aware of being solely responsible for the rented vehicle.

4. All damages of any nature and extent must be reported in writing to the Lessor within 24 hours. In the event of a violation of this provision, the Customer will be liable for all damages resulting from the failure to report or delay in reporting.
5. Under no circumstances will the Lessor be liable for any additional items, goods, or accessories contained in or transported by the vehicle.
6. The Customer acknowledges that the pre-authorized deposit on their credit cards will be refunded only once the Customer has determined whether or not they are liable, and, if so, any amounts to be deducted. If the deposit is insufficient, the portion not covered by the deposit will be charged to the credit card or otherwise refunded to the Lessor.

ART. 5 (Refuelling).

The Customer is required to return the Vehicle with the same amount of fuel as at the start of the rental, unless they have purchased the "Prepaid Full Tank" option as per the Rental Premium Price List. If the Customer fails to refuel, the Lessor will charge the Customer for the cost of the missing litres of fuel as determined upon return of the vehicle and a flat rate of €15.00 plus VAT for the refuelling service.

ART. 6 (Use of the Vehicle).

1. The Customer undertakes to maintain and use the Vehicle with the utmost care and diligence, in compliance with the intended use and characteristics indicated in the vehicle registration document and within the limits established by law, as well as: (i) not to sublet or rent the Vehicle; (ii) not to entrust the vehicle to anyone other than those authorized in the rental agreement/contract; (iii) not to perform any repair work on the rented Vehicle without the written consent of the Lessor and/or without following its instructions; (iv) to immediately inform the Lessor of any faults or anomalies with the Vehicle, stopping its use and following the Lessor's instructions regarding the possible replacement or return of the Vehicle; (v) to refuel the Vehicle using the correct fuel, also maintaining it diligently, checking the fluid levels and carrying out, where necessary, appropriate top-ups. Please also note that the vehicles are supplied with the fuel typically used in the areas where they are stored. Therefore, if it is necessary to top up the antifreeze, it is the customer's sole responsibility to do so. Rental Premium will be held fully responsible for any problems or damage caused in this case, as it will be considered negligence on the part of the driver and their sole responsibility in fulfilling the contract. In this regard, since this is negligence, any damage to the vehicle will be charged in full to the customer, resulting in the total forfeiture of any insurance coverage purchased or the original damage deductible at the time of booking. Appropriate top-ups will be required. Please also note that the vehicles are supplied with the fuel typically used in the areas where they are stored. Therefore, if it is necessary to top up the antifreeze, it is the customer's sole responsibility to do so. Rental Premium will be held fully responsible for any problems or damage caused in this case, as it will be considered negligence on the part of the driver and their sole responsibility in fulfilling the contract. In this regard, since this is negligence, any damage to the vehicle will be charged in full to the customer, resulting in the total forfeiture of any insurance coverage purchased or the original damage deductible at the time of booking. Appropriate top-ups will be required. (vi) not to drive the Vehicle if the tyres do not have the required pressure, and to have their maintenance and use conditions checked, assuming all and any responsibility in the event of non-compliance with this obligation; (vii) not to drive the Vehicle under the influence of drugs, narcotics, alcohol or intoxicants or other substances

capable of impairing the ability to understand and react; (viii) to look after the Vehicle with the diligence of a good family man, activating all existing safety devices, avoiding leaving valuable devices or objects in plain sight inside the passenger compartment and, in general, doing everything necessary to ensure the best possible safety of the Lessor's property; (ix) not to circulate the vehicle in countries other than those expressly indicated in the rental letter/contract, unless expressly authorized in writing by the Lessor; to this end, the "green card" (international insurance certificate), delivered together with the vehicle's accompanying documents, does not constitute authorization in this sense, but rather completion of the documents; in the event of transit in countries where the Customer has undertaken not to circulate the vehicle, the insurance coverage and the agreements limiting and excluding its liability will no longer be effective and any costs the Lessor may incur due to failure to comply with the commitment undertaken will be borne by the Customer who will be required to compensate it; alternatively, if the Customer needs to circulate in the following foreign countries: Principality of Monaco, Portugal, Switzerland, Austria, Denmark, France, Norway, United Kingdom, Belgium, Germany, Ireland, Luxembourg, Netherlands, Sweden, Liechtenstein, Croatia, and Slovenia may purchase the "Cross Border" additional service, which will provide insurance coverage (included in the purchased rate) and roadside assistance, valid abroad as well. If Rental Premium has evidence that the vehicle has been driven in these countries without prior notification and without purchasing the Cross Border additional service, or if Rental Premium has evidence that the Customer has driven in countries other than the above-mentioned list, Rental Premium reserves the right to charge the Customer a contractual penalty, referred to as a "Cross Border" penalty. It is prohibited to drive in countries not included in the above list. The additional service will have a price of €15 per day (maximum chargeable per month: €120). The above penalty will cost €500.00. (x) not to use the Vehicle for the transport of contraband goods, explosive or polluting materials or for any other transport in violation of laws or regulations; (xi) not to use the Vehicle for competitions of any kind, sporting or otherwise, or for testing routes, including on racing circuits, as well as for giving driving lessons or practicing the same; (xii) not to use the Vehicle on roads that are rough or unsuitable for its technical characteristics; (xiii) not to use the Vehicle to push or tow another motor vehicle or trailer; (xiv) not to use the Vehicle for any other use in violation of laws or regulations, even if not expressly referred to in this article; (xv) to promptly inform the Lessor of any report notified to him by any Authority and in reference to the Vehicle during the period in which he had it on rental.

2. In the event of violation of the rules set forth in the preceding paragraphs, the Customer is liable to the Lessor for any damage or theft of the vehicle, with the Lessor reserving the right to immediately charge the amount. Likewise, the Customer will forfeit any supplemental coverage agreed upon with the Lessor, including the DIAMOND PACKAGE, GOLD PACKAGE, and SILVER PACKAGE. Furthermore, the Lessor reserves the right to immediately terminate the contract, reclaiming possession of the vehicle at any time and place. Even in this case, the Customer will continue to pay the agreed rental fee for the entire duration of the rental, the additional fee set forth in the general conditions for the additional driver, the cost of the vehicle's technical downtime, and the cost of its collection, as well as penalties for both consequential damages and loss of earnings.

ART. 7 (Vehicle Delivery and Return).

1. Vehicle replacement is included in the rental fee, except in the case of breakdowns due to the Customer's own fault, or due to his/her wilful misconduct or negligence.

2. In the event of failure to return the Vehicle's documents and/or license plate, the Customer agrees to pay, as a penalty, a sum equal to the "Standard" daily rental rate for each day necessary until the documents are duplicated, without prejudice to compensation for related expenses and further damages.
3. In the event of failure to return the Vehicle keys, for whatever reason, and even if the Vehicle has been returned, the Customer is required to pay a penalty equal to the "Standard" daily rental rate for each day of delay until the keys are returned, or upon presentation of the original copy of the report of loss or theft filed with the competent authorities, plus the amount indicated in the Rental Premium Price List, without prejudice to any further damages.
4. In the event of failure to return or damage to the Vehicle's standard and additional accessories, regardless of the cause, the Customer is required to pay, as a penalty, a sum indicated in the Rental Premium Price List, without prejudice to further damages.
5. Any claim or complaint against the Lessor relating to the rental may be made by the Customer, under penalty of forfeiture, no later than 10 (ten) days from the date of return of the Vehicle.
6. The Lessor delivers the Vehicle to the Customer, complete with all legal accessories and all documentation required for circulation. By handing over the Vehicle, the Customer acknowledges that the Vehicle, with the equipment, fixtures, and all accessories delivered to him by the Lessor, is in verified mechanical working order, in good general condition, and compliant with the agreed-upon use.
7. The Customer agrees to return the Vehicle, along with its accessories and documents, free of any items or possessions, according to the times and locations indicated in the rental agreement/letter, in the same condition in which it was delivered, including cleaning, except for wear and tear proportionate to the rental duration and mileage. The Customer agrees to return the vehicle in good condition and clean. Otherwise, upon receipt and inspection, a flat rate of €28.00 will be charged for a complete wash or €100.00 for a wash and sanitization. Smoking is prohibited in the vehicle.
8. Upon return, the Customer is responsible for verifying, in consultation with the Lessor, the condition of the Vehicle, verifying and signing any discrepancies from what was indicated in the rental agreement/letter at the time of delivery. The content of the return report shall constitute binding legal proof between the parties. In the event of failure to carry out a joint inspection, the Customer expressly authorizes the Lessor to charge for any damage found on the Vehicle even after its return.
9. In the event of failure to return the Vehicle within the timeframe indicated in the rental agreement/letter (or 59 minutes after the return deadline established therein), the Customer agrees to pay, as a penalty, a sum equal to the "Standard" daily rental rate for each day of delay until the Vehicle is returned, without prejudice to any further damages, unless the Lessor has given written authorization to continue the rental. In this case, the previously agreed-upon rate will be due until the end of the authorized period; after this period, the aforementioned penalty will be applied again. For rates subject to time limits (e.g., weekends, holidays), once the grace period has elapsed, the application of such rates will lapse and the entire rental will be charged at the "Standard" daily rental rate.
10. In the event of failure to return the Vehicle to the location indicated in the rental agreement/letter, but in any case, to a Lessor Agency, the fees set forth therein for "one-way rental" will apply. In any case, the Customer agrees to pay the penalty amount indicated in the Rental Premium Price List. The Vehicle must be returned during the opening hours of the Agency where it was collected, or, at the Customer's request, to another Lessor Agency.
11. In the event of a return outside of the Agency's opening hours, or if the Customer leaves the vehicle keys in the key box (if available) or in a parking lot affiliated with the Lessor in the

Agency's absence, the rental is considered concluded when the Agency reopens, provided that the Vehicle has actually been taken over by the Agency—both for the purposes of determining the rental fee and for the purposes of liability associated with possession of the Vehicle (for example, but not limited to, fines, damage, theft, and/or total or partial fire). The Customer is therefore solely responsible for any damage found to the vehicle when the Agency reopens and not reported. The Customer is also solely responsible for the theft by third parties of the vehicle or its parts (windshield wipers, radio antennas, cigarette lighter, etc.) or of the keys placed in the key box. In the event of theft of the keys from the key box, the lessor is exempt from any liability towards third parties for any damage caused to the vehicle and resulting from the circulation of the vehicle itself, until the vehicle is found, with the Customer being solely responsible for such damage.

12. In the event of a breakdown or upon simple request by the Lessor, the Vehicle must be returned by the Customer to any of the Lessor's agencies, which will replace it, subject to availability, at no cost to the Lessor. The Lessor reserves the right, at its sole discretion, to refuse a replacement Vehicle in the event of insolvency, theft, fire, or serious accident involving the rented Vehicle. Any replacement will normally be with a Vehicle of the same category; in the event of unavailability, a Vehicle of a lower or higher category may be provided to the Customer, applying the applicable discounts and surcharges as indicated in the Rental Premium Price List.
13. The Customer has the right to request one or more extensions before the contract expires, and within 2 days in the case of short-term rentals. The Lessor reserves the full discretion in evaluating the acceptance of the proposed extension of the contractual term, which can only be granted upon written acceptance by the Lessor, communicated to the Customer along with any new financial provisions of the contract.
14. The Company reserves the right, within three days of returning the vehicle, to verify whether there are any fuel shortages, any hidden damage, and/or any additional damage not detected at the time of delivery. In such cases, the related costs will be charged to the Customer.

ART. 8 (Customer Responsibilities).

1. The Customer undertakes not to use the vehicle in violation of any laws and/or regulations of the State. Furthermore, the Customer hereby undertakes to indemnify the Lessor from any civil or criminal liability arising from violations, seizures, penalties, improper use, or improper conditions of the rented vehicle, the latter if not attributable to the Lessor.
2. In particular, the Lessor is exempt from any liability or risk relating to loss or damage to persons or property resulting from the use of the rented vehicle, and the Customer agrees to indemnify the Lessor from any claims, actions, or demands from third parties arising from or connected to the use of the rented vehicle. The Customer undertakes to reimburse the Lessor for any advance payment, in addition to all administrative costs incurred.
3. In any event, the vehicle is disabled for reasons attributable either directly or indirectly to the Customer, the Customer will continue to pay the rental fee until the vehicle's normal driving license is restored.
4. In the event of theft, fire, robbery, or damage to the rented vehicle, the Customer is required to pay the deductibles indicated in the rental agreement, unless the Customer purchases the DIAMOND PACKAGE*, GOLD PACKAGE, or SILVER PACKAGE, as specified in the Lessor's specific conditions available on the website www.rentalpremium.it. The Customer acknowledges full liability for any damage suffered by the Lessor for damage or theft resulting from the Customer's

negligence, even if the DIAMOND PACKAGE*, GOLD PACKAGE, or SILVER PACKAGE has been purchased. (*The GOLD PACKAGE does not cover damage to tires, underbody, roof, or windows.)

5. The Customer is also responsible for any damage resulting from negligence and failure to comply with the rules established in these conditions.

6. Ordinary and extraordinary maintenance required for the proper functioning of the vehicle will be provided exclusively by the Lessor. The following damages are not included in the rental fee: (i) damage to the vehicle interior; (ii) damage to the wheels and tires; (iii) damage resulting from negligence and/or improper use of the vehicle; (iv) damage to the roof and underbody; (v) damage resulting from failure to assess the height and width of the vehicle and objects protruding from or over the roof; (vi) damage to the clutch kit resulting from engine overrevving; (vii) damage resulting from violation of the provisions regarding vehicle use set forth in Article 6 above.

7. The Customer forfeits the right to assistance in the event of violation of the provisions of the previous points and of Article 6. In this case, the Customer will be charged the full amount of the damages suffered by the vehicle.

8. In the event of notification of tax bills for non-payment of fines related to violation of vehicle traffic regulations, the Lessor will charge the Customer the amount of the bills, plus administrative costs.

9. In the event of the circumstances referred to in the previous points and in order to exclude any liability, the Lessor has the right to promptly present to the competent authorities the Registers and Documents certifying the identity of the Vehicle User at the time of the dispute.

ART. 9 (Theft and Robbery)

1. In the event of theft or robbery, the Customer undertakes to immediately report the incident to the Lessor and the competent authorities. The Customer is also obligated to deliver the following documents to the Lessor: (i) the original or certified copy of the report; (ii) the vehicle keys (except in the event of robbery); (iii) the keys to the installed anti-theft device (except in the event of robbery); (iv) more generally, any other vehicle documents remaining in the Customer's possession, all as quickly as possible and in any case no later than 24 hours after the incident.

2. Returning all vehicle keys and any anti-theft device keys to the Lessor, except in the case of robbery and with the sole exception of the case, which must be documented with the relevant receipt, of parking

the vehicle in an authorized parking lot and returning the keys without arming the anti-theft device, will constitute a violation of the rules governing vehicle use set forth in Article 6. Therefore, in such a case, the customer will be charged a penalty equal to the market value of the vehicle at the time of the theft, based on QuattroRuote's quotes.

3. The Customer acknowledges and agrees that, even in the event of theft or robbery, regardless of compliance with the obligations set forth in points 1 and 2 above, the authorization to debit his/her credit cards will be returned only once the responsibilities and any amounts to be deducted have been officially verified.

4. The Customer also assumes any risk inherent or even merely related to the theft or robbery of the vehicle, being aware that he/she is solely responsible for its safekeeping and circulation, having its use and possession. Therefore, any excesses and deductibles not paid to the Insurance Company are the sole responsibility of the Customer.

5. In accordance with the provisions of the previous points, the Lessor has the right to seek recourse against the Customer: (i) if the insurance coverage becomes ineffective due to the Customer, directly or indirectly, causing or facilitating the theft or robbery; (ii) for reimbursement of excesses and deductibles not covered by the insurance.

ART. 10 (Maintenance and Repairs)

1. The Lessor will provide ordinary and extraordinary maintenance to keep the vehicles in good working order and safe (when, at the Lessor's sole discretion, this is deemed necessary, also considering the mileage travelled) and will arrange for repairs. Maintenance and repairs are defined as:

a) all operations indicated in the vehicle's owner's manual and maintenance manual necessary for its proper operation;

b) all repairs and/or replacements, resulting from breakdowns, of spare parts that, in the Lessor's opinion, are technically necessary, also considering the mileage travelled;

c) ordinary and extraordinary inspections;

d) periodic checks on the dates specified in the Driver's Manual;

e) any oil top-ups (if necessary);

f) tire replacement when they are worn to the minimum limits established by applicable regulations. The Customer is required to inform the Lessor in writing if they find any tire defects or anomalies. The Lessor will not be responsible for any costs related to punctures. Seasonal winter tires are not provided unless otherwise specified in the rental offer/order form and/or subsequent modifications accepted by the Customer. The following are excluded:

a) the supply of fuel, special oils other than those recommended by the manufacturer, additives of any kind, and tire inflation with gas other than air;

b) repairs for damage caused by the use of contaminated fuels or fuels other than those recommended by the manufacturer;

c) exterior and interior vehicle washes, including engine washes;

d) polishing;

e) interior repairs due to accidental deterioration or neglect;

f) repairs resulting from the loss of keys;

g) repairs for damage caused by water in the fuel tank or water suctioned into the engine while driving;

2. Maintenance and repair operations must be performed, during working days and hours, exclusively at the workshops affiliated with the Lessor, or, with the Lessor's prior authorization, at those chosen by the Customer. Before carrying out any maintenance work, the Customer must contact the Lessor by telephone to determine the methods, times, and locations of execution. Agreements and relationships with said workshops are managed exclusively by the Lessor, who will directly pay for the work. Repair and maintenance operations will be carried out under the exclusive responsibility of the workshop, which is solely liable for any damage.

3. In cases of absolute necessity, the Customer, notwithstanding the provisions of paragraph 7.2 above, may perform any repairs themselves, subject to prior authorization from the Lessor. Reimbursement will be made upon presentation of a valid, duly receipted workshop invoice, made out to SUL COMPANY SRL, with registered office at VIA GALILEO GALILEI, 9/4, 38123 (TN) TRENTO, to be sent via registered mail or certified email.
4. The Customer is prohibited from using the rented vehicle in a malfunctioning condition, in order to avoid possible worsening of the breakdown or situations of danger to themselves or others, third parties, animals, or property. The Customer, being the designated custodian, is obligated to supervise and promptly take action to verify and maintain the vehicle in good condition and operating condition.
5. In the event of a non-repairable breakdown, the Customer must take prompt and diligent action to ensure the return of the malfunctioning vehicle to the Lessor's premises or, alternatively, to the nearest authorized technical assistance centre designated by the Lessor, including the use of a suitable roadside assistance vehicle if necessary.
6. The Customer is fully responsible for the correct and appropriate use of the vehicle and for monitoring its efficiency at all times, even after repairs or maintenance.
7. The Lessor shall have the right to demand payment for the entire rental period if, during the rental period, the vehicle is damaged or rendered unusable by the Customer due to their own fault or the fault of a third party attributable to the Customer; this right, at the Lessor's sole discretion, is reserved to request further damages.
8. The Customer undertakes to return the vehicle to the Lessor clean, with a full tank of fuel, and in the same condition in which it was received. If, upon return, the vehicle is found to be without a full tank of fuel, the Lessor shall have the right to charge the Customer for the costs incurred for refuelling.
9. Vehicle Disposal: The lessee is required to pay the agreed-upon rental fee, without the possibility of interruption or suspension, even in the event of a vehicle disposal. Disposal means the inability to use the vehicle for a period exceeding 5 consecutive days due to damage caused by the lessee to the vehicle, whether direct or indirect, or due to negligence in its care.
10. Uneconomic Damage: Following a serious accident, or for any other reason, if the vehicle suffers uneconomic damage (uneconomic damage means the excessive cost of repairing the vehicle and subsequently returning it to the manufacturer), the lessee is required to pay 10% of the insured value of the vehicle as of the date of the accident.

ART. 11 (Charges).

The Customer is obligated to pay the Lessor: (i) the rental fee, determined according to the criteria defined in the Rental Premium Price List and published on the rentalpremium.it website and in the information documents available at Rental Premium Agencies, as well as those defined in the agreements with Tour Operators/Brokers. It is specified that in the case of rentals concluded through Tour Operators/Brokers, the Customer remains jointly and severally liable with them to the Lessor for the payment of the amounts due under the rental agreement; (ii) reimbursement of expenses incurred for the recovery of the Vehicle not returned to the agreed location for any reason; (iii) the amount of financial penalties charged to the Customer and/or the Lessor for violations of the Highway Code or other applicable laws committed by the Customer during the rental of the Vehicle; (iv) any other sum due on the basis of the provisions of the previous articles

(including, by way of example and not limited to: refuelling service, one-way travel service, replacements, out-of-hours service, supplements, penalties, compensation and indemnities).

ART. 12 (Early Termination).

1. In the event of early termination by the Customer prior to the contract's expiration, the Lessor will immediately collect the vehicle from the location indicated by the Lessor through its own representatives, without any limitation. As a penalty, the Customer will be required to pay the amount of the rental fees still due until the contract's expiration, as well as travel and transfer expenses and vehicle transportation costs; in any case, without prejudice to any further damages, assessed by the Lessor, caused by the breach. This applies even in the event of opposition or dispute, whether judicial or otherwise, by the Customer.
2. In the event of the Customer's failure to bring the vehicle to the location indicated by the Lessor for the purpose of collection, the Lessor will have the right to access the premises where said vehicles are located and remove them, acting, in any case, within the limits of what is legally permitted. The Client expressly and in advance authorizes the Lessor, from now on, to act as described above in order to regain possession of the goods covered by the agreement, without this constituting a violation of domicile or any other crime of any kind or nature, while at the same time releasing the Lessor from any liability for loss of profits and/or consequential damages.
3. In all cases of early termination, the Customer will be required to immediately return the rented vehicles to the locations indicated by the Lessor and will have no right to claim anything regarding the early return.

ART. 13 (Processing of Personal Data).

The Customer's personal data will be processed for the purposes of: (i) providing rental services and (ii) evaluating whether to provide rental services in the future. The Lessor will provide the Customer's personal data, in accordance with applicable law and, if necessary, with the Customer's explicit consent, to:

- a) companies or entities associated with Rental Premium, by virtue of collaboration, partnership, affiliation, agency, or other relationships, limited to what is necessary for the provision of rental services and the booking;
- b) Supervisory authorities/local authorities and companies responsible for managing parking lots, if such information is necessary for the performance of the service and within the limits set by applicable legislation, or to verify the validity of the Customer's driving license;
- c) third parties acting on behalf of the Lessor in managing disputes, debt collection, and conducting customer surveys, which the Lessor uses to improve its services. The Customer has the right to access their personal information held by the Lessor (including for a fee, if permitted by law) and may request the restriction, modification, blocking, or removal of any personal information in all cases provided for by law, as set forth in the "Privacy Policy" for Rental Premium services. The data controller is the rental service provider, as also set forth in the aforementioned "Privacy Policy."

ART. 14 (Termination Clause).

1. Pursuant to art. 1456 of the Italian Civil Code, the Lessor reserves the right to terminate the rental agreement in the following cases: (i) when the Customer has caused serious damage to the vehicle that compromises its safety; (ii) when the cost of repairing the damage sustained by

the vehicle, subject to the Lessor's sole determination, is equal to or greater than 50% of its market value as determined by QuattroRuote magazine; (iii) when the Customer has violated even one of the clauses of the rental agreement/letter and these general conditions.

2. If the Lessor exercises its right of termination, the Customer, upon the Lessor's simple request, will immediately cease use of the vehicle and return it to the Lessor's premises or another location expressly indicated by the Lessor.

3. The Landlord's exercise of its right of termination does not release the Client from the obligation to pay the agreed-upon fees until the end of the lease term. Therefore, the fees already paid in advance will not be refunded by the Landlord, while those still to be collected will be charged to the Client, both as a non-reducible penalty, without prejudice to compensation for any further damages suffered by the Landlord. In addition to these fees, the Landlord will charge the Client, and the Client will be required to pay, a fee of €50.00 (excluding VAT) as reimbursement for handling costs.

ART. 15 (Applicable Law and Exclusive Jurisdiction).

The rental agreement signed by the parties will be governed exclusively by Italian law. Any legal dispute arising regarding the validity, interpretation, performance, or termination of this agreement will be submitted to the exclusive jurisdiction of the Court of Naples.

ART. 16 (Translation).

In the event of doubt or differences in interpretation, the Italian version shall prevail over the English version.

ART. 17 (Interpretation).

If any provision of the rental agreement/letter or of these general conditions is held to be invalid or unenforceable, in whole or in part, such provision shall be deemed void and the remaining provisions of the agreement shall remain valid and enforceable.

ART. 18 (Use of satellite devices).

The Customer expressly consents to the use of satellite devices capable of detecting and tracking the location of the rented vehicle at any time, in accordance with the Privacy Policy. The Customer acknowledges that such data may be disclosed to judicial authorities, law firms, companies specializing in the prevention and management of theft or accidents, and insurance companies. The Customer hereby authorizes the Lessor to use the contents thereof for any action to defend its rights.

ART. 19 (Claims).

In the event of an accident, the customer undertakes to promptly report by telephone the event or circumstances that could lead to an accident, without delay, and to send an email with a brief description of the accident to sinistri@rentalpremium.it. The customer also undertakes to report the accident during check-in (by checking the appropriate box on the form), providing a copy of the accident report (CAI) and/or the relevant police report, if any. If the vehicle is returned outside of designated times without staff present, with delivery to a key box or parking area affiliated with the Lessor, the customer undertakes to leave a copy of the CAI and any police report inside the vehicle (on the front right passenger seat). In all cases where the customer violates the reporting obligations under this article, any subsequent disputes will be

handled directly by our legal department. Please note that the CAI form does not exclude the Customer's liability until the insurance company concerned has declared it "active" for the Lessor.

ART. 20 (Communications).

Any communications from the Customer must be sent by certified email (PEC), registered mail with acknowledgment of receipt, or fax to the following addresses: sulcompany srl@pec.it; registered mail with acknowledgment of receipt (REC). SUL COMPANY SRL, via GALILEO GALILEI 9, 38122 TRENTO (TN). Communications will be deemed received on the date indicated on the certified email delivery notice or on the date of receipt of the registered letter.

ART. 21 (Violations of the Highway Code).

The Customer is also personally responsible for the consequences of violations of laws related to the use of rental vehicles. All fines imposed for such violations, as well as the Lessor's related administrative costs, will be borne exclusively by the Customer. The Customer therefore undertakes to pay any fines or charges of any nature arising therefrom, indemnifying and compensating the Lessor from any direct or indirect detrimental consequences. To this end, the Lessor will, where possible, request that the issuing bodies for the fines imposed re-notify the Customer of any documents delivered to it. If re-notification is not possible, the Lessor will directly pay the amounts requested in the administrative measures notified, as specified in the infringement reports, and will subsequently charge the Customer the amount paid as a refund. The Customer will also be required to pay the administrative management costs incurred by the Lessor on its behalf for the management of each individual document delivered, expressly authorizing the Lessor to charge the Customer the amount due, hereby quantified at €50.00 (excluding VAT). The Customer expressly authorizes us to withhold all aforementioned amounts, including by charging the credit card issued at the time of deposit payment. Please note that, if the fine is issued by a foreign authority, and to avoid the Customer having to go through the payment procedures required in the relevant foreign country, the cost of the fine will be charged in full, sending a copy of the fine. If the charge is unsuccessful, proper notification will be required and it will be the Customer's responsibility to contact the relevant foreign authorities.

Article 22 (Conventional Form for Additional or Derogating Agreements)

1. Any modification and/or variation derogating from any article of these general conditions, to be considered binding between the parties, must be stipulated in writing, signed for acceptance, under penalty of nullity. For anything not provided for in this contract, reference is made to Articles 1571 of the Italian Civil Code.

"DELAYED CHARGE" AGREEMENT (Service Content)

The "Delayed Charge" service allows Rental Premium to charge the cardholder of the credit card used for the rental service for all amounts received or collected after the vehicle has been returned, including taxes, fuel, drop-offs (returning the vehicle to a location other than the one where it was picked up), fines and administrative and administrative costs, comprehensive insurance deductible, theft, fire, and robbery deductible, insurance, unpaid tolls, fines, accessories, and damage to the vehicle. The amounts covered by the "Delayed Charge" service must be clearly documented and unequivocally attributable to the cardholder.

DATE

THE CUSTOMER FOR ACCEPTANCE

Appendix to the General Rental Conditions

Pursuant to and for the purposes of Article 1341 of the Italian Civil Code, we declare that we have fully understood and specifically approve the conditions set forth in the above-mentioned ARTICLES: 3 (Rental Booking and Payment Methods and Times); ARTICLE 4 (Terminal Liability Insurance); ARTICLE 5 (Fuel Refuelling); ARTICLE 6 (Use of the Vehicle); ARTICLE 7 (Vehicle Delivery and Return); ARTICLE 8 (Customer Responsibility); ARTICLE 9 (Theft and Robbery); ARTICLE 10 (Maintenance and Repairs); ARTICLE 11 (Charges); ARTICLE 12 (Early Termination); ARTICLE 14 (Termination Clause); ARTICLE 15 (Applicable Law and Exclusive Jurisdiction); ARTICLE 18 (Use of Satellite Devices); ARTICLE 19 (Accidents); ARTICLE 21 (Violations of the Highway Code); "DELAYED CHARGE" AGREEMENT (Content of the Service).

DATE

THE CUSTOMER FOR ACCEPTANCE
